

For your protection and wellbeing.

The health of our guests and employees is the number one priority for us, which is why, in line with our protection concept, we have implemented relevant measures in accordance with the specifications issued by the Federal Office of Public Health (FOPH) and with the support of HotellerieSuisse.

We kindly ask that you refrain from staying with us if you have experienced **symptoms of illness in the last few days** that are indicative of a respiratory disease. Please notify us if such symptoms of illness develop **during or after your stay**.

- The requirements may result in restrictions to our services and, in some areas, the number of people permitted entry is also limited.
- We are constantly adapting the protective measures to the changing requirements and recommendations, and our employees are being provided with regular training.
- We thoroughly clean and disinfect frequently used surfaces, objects and work material (e.g. door handles, lift buttons, light switches and handrails) in even more regular cycles than before. Our employees also wear gloves to perform specific duties.

Please take note of the following recommendations and the information on display.

1. Adhere to the **distancing requirement of 1.50 metres** between yourself and other guests, groups of guests and employees. This also applies to toilets, changing rooms, showers and relaxation areas.
2. Do **not use the lift** with other groups of guests.
3. Adhere to the **maximum number of people permitted entry** specified in the entrance areas of enclosed spaces (e.g. gym, sauna, wellness areas). Please also observe the distancing guidelines here.
4. **Bath towels, bathrobes are in the room. Additional towels** are available in the **wellness area**. After use, please return them to the designated **return stations**.
5. We recommend that you **change in the room and take a shower there** as well.
6. **Wash/disinfect your hands regularly**. Try to avoid touching **any foreign objects** as much as possible or **disinfect your hands** afterwards if you do.
7. You may only **eat and drink** in our bars and restaurants if you are **seated at a table**. Ask our staff to seat you and observe the distancing regulations.
8. Have your **food and drink charged to your room or pay by card** (contactless if possible).
9. In the entire hotel there is a **protective mask obligation for all people from the age of 12 years**. The following **areas are excluded**:
 - **Sitting** at the table in the **restaurants**
 - **directly** in the **wellness area**; **mandatory** for massages and Ayurveda treatments
10. At the moment we **do not offer** any **facial treatments**.
11. Until further notice, we do **without the breakfast buffet** and **serve you breakfast at the table**. There is **free choice of seat**.
12. In the evening you will **be placed** in the **Arvenstube and Stüva da la Posta**, and in the **Grand Restaurant** you will have a **fixed table**. We currently **do not** offer **themed buffets**.
13. A maximum of **4 persons** may sit **at one table**; **exception**: all persons come from the **same household (parents with their children)**.

14. Until further notice, there will be **no indoor concert** on Monday evening, nor there will be a **concert dinner** on Thursday.
15. A **limited number** of daily newspapers is available at the front desk. You are welcome to order **your own newspaper** at the reception.
16. We don't stock the **minibars**. You are welcome to cool **your own drinks** there.
17. In **public transport and mountain railways**, masking is **mandatory**.
18. From **11 p.m. to 6 a.m.** there is a **curfew**, i. e. no guest is allowed in the hotel lobby after 11p.m.
19. Until further notice, the restaurants **“Arvenstube” and “Stüva da la Posta”** are **only open to hotel guests**. The restaurants are closed for external persons.
20. Our **bar pianist** plays almost every day in the evening, at the **longest until 11.50 pm**. Please **refrain** from dancing.

Access data to the free WLAN

Network: Edelweiss Post

Password: edel-post

Opening hours of our restaurants

Arvenstube (Hotel Edelweiss) from **11.30 a.m. to 2 p.m. and 6 p.m. to 9.30 p.m.**

Stüva da la Posta (Hotel Post) from **noon to 9.30 p.m.**; closed from 4th January 2021

As a hotel guest you will receive a **10% discount** on your consumption in our **à la carte restaurants** (not valid in the hotel lobby, bar and grand restaurant) from **6 p.m.** Please let the service staff know that you are a guest. **Please make a table reservation in advance!**

**Electronical
Guestinformation**



à la carte Arvenstube



**Edelweiss
Beverage & Wine list**



Barmenu



À la carte Stüva da la Posta



Wine list Stüva da la Posta



We thank you for your understanding and assistance and wish you a pleasant stay. Do you have any questions? We will gladly answer these.